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### INTRODUCTION

Welcome to Wrestling Canada Lutte's (WCL) Participant Registration Database!

To ensure participants are eligible and approved to participate in various WCL sanctioned activities, we have developed this national database. The database requires participants to create a unique participant profile, which can be renewed on an annual basis (starting January 1st annually) without needing to resubmit general participant profile information.

Participant profiles are then used to register for other WCL sanctioned events and activities without needing to resubmit general participant profile information. *NOTE: Event registration is a separate process.* 

This user guide has been developed to help you through the registration process. Please be sure to keep your information updated to save you time when renewing or registering for future events.

#### GENERAL

If you have questions, please contact: info@wrestling.ca.

Please use the system's "<<Back" button on the bottom left of the screen. Using your browser back button will result in information being lost and may require you to restart your registration.

₩ВАСК	CLOSE & EXIT

On the top right of the landing page, please select your language option:



# **BEFORE YOU GET STARTED (FIRST TIME REGISTRANTS)**

For first time registrants, please note that you will need to following information on hand before getting started.

EVERYONE:

- Profile Photo Passport style headshot (shoulders and above) that clearly identifies the individual. No sunglasses, hats, masks, etc. The file should be in JPG format (maximum 20 MB).
- NCCP number To verify various training requirements including Safe Sport training emodule. If you do not have an NCCP number, you can create at the following link: <u>https://thelocker.coach.ca/account/login?ReturnUrl=%2faccount%2fdetail%2f6243674</u>.
- Credit card for payment of registration.
- Photo Identification. Acceptable documents include:

\*PREFERRED Passport – please include photo and signature page



Refugee Status



Certificate of Indian Status



Permanent resident card



Birth certificate AND government issued photo ID (driver's licence, provincial health card, school identification) International study permit AND foreign passport (please include photo & signature page)

APPLICABLE TO CERTAIN ROLES:

• E-PIC criminal check – applicable for coaches, officials, team leaders, medical, WCL committee members (including WCL coach developers), Event HOCs, WCL Board, WCL staff.

If you do not currently have an E-PIC and wish to purchase one directly through the registration system, please upload a blank document when requested during the registration process. The cost of the E-PIC will be added to the shopping cart and the E-PIC processed after completion of payment. **\*\*Please be sure to use your legal name when creating your profile, as the E-PIC will be using the information in your profile to do the criminal check.** 

Vulnerable Sector Check (VSC) – applicable for coaches, medical, WCL staff.

If you do not have a VSC or are waiting for the results, please upload a document indicating that you are waiting for a result.

Respect in Sport - applicable to WCL staff and Board of Directors.

Please upload a copy of the certificate of completion. If you have not yet completed the module, please upload a placeholder document.

• Governance Essentials – applicable to WCL Board of Directors.

Please upload a copy of the certificate of completion. If you have not yet completed the module, please upload a placeholder document.

# **BEFORE YOU GET STARTED (REGISTRANTS WHO ARE RENEWING)**

Previously registered participants will need to renew and review their participant information for the 2024 calendar year, without needing to resubmit all information. Please note that you will need to following information on hand before getting started.

#### EVERYONE:

- Profile Photo (if you are updating your profile photo) Passport style headshot (shoulders and above) that clearly identifies the individual. No sunglasses, hats, masks, etc. The file should be in JPG format (maximum 20 MB).
- Credit card for payment of registration.
- Photo Identification (if you are updating your photo ID). Please see the section above for acceptable documents.
- Other if you are updating any other information in your profile, please ensure that you have it on hand.

# **GETTING STARTED / LANDING PAGE**

2024 WCL Participant Registration URL: <u>https://2mev.com/#!/memberships/wrestling-canada-</u><u>lutte-2024</u>. Click on "New Participant Registration OR Registered Participant Renewal 2024". This will take you to the login page. If you already have an account, please enter your email address and password to access your registration process, then proceed to "Who is this membership for?" page. **\*\*To eliminate the creation of duplicate profiles, please use the same email address when renewing your profile.** 



#### Welcome to Wrestling Canada Lutte's (WCL) Participant Registration Database!

To ensure participants are eligible and approved to participate in various WCL sanctioned activities, we have developed this national database. The database requires participants to create a unique participant profile, which will then be renewed on an annual basis (starting January 1st annually). Participant profiles will then be used to register for other WCL sanctioned events and activities without needing to resubmit general participant profile information.

We want this process to be as streamlined as possible so please take the time to upload your information and keep it updated to save you time when registering for future events.

To support WCL's various safe sport policies, systems and processes, including being a signatory of Abuse-Free Sport, WCL approved a new Safe Sport Participant Fee Policy effective July 1, 2023.

The safe sport participant fee (\$160 CAD) is applicable to athletes, coaches, and team leaders once annually per calendar year.

For more information, please refer to the policy at the following link: https://wrestling.ca/wp-content/uploads/2018/03/Safe-Sport-Participant-Fee-Policy-June-2023.pdf. Please direct any questions to: info@wrestling.ca.

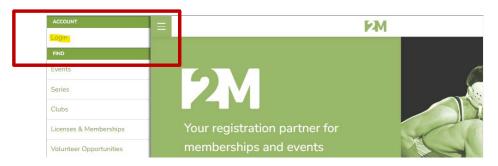
> New Participant Registration OR Registered Participant Renewal 2024

# **CREATE AN ACCOUNT**

For first time registrants that don't have an account yet, click on "Create an account".

Email		2
Password		
Reset password		
nesec password		1
	LOGIN	

For the mobile version, please click on the icon consisting of three stacked lines, then click "Login".



Enter the required information that is being requested, then click "Sign Up".

Already have an accord	unt?		
Login			
Lest Name			
Last Name			
Email			
Confirm Email			
Password (min. 6 char	acters)		
Confirm Password			
C Accept Privacy Publicy	A Terms ar	nd Condition	n (require
0m not a robot		C. NORTONS	

## WHO IS THIS MEMBERSHIP FOR

On this page, you will see that your information will be automatically entered into the form on the right column. Click on "Register [First name of registrant]."

Who is this membership for?	Full Name: Test Last Name	[Edit]
Test Last Name 🗸	Date of birth: 1980-11-11	Age: 42yrs
	Email: test@interpodia.com	
REGISTER SOMEONE ELSE		
	CANCEL	REGISTER TEST

If you want to register someone other than yourself (for example, your children), simply click on "Register Someone Else" and enter their information (*NOTE: these are unique identifiers for every individual*). Then click on "Register".

		Required information is missing
	CANCEL	REGISTER
	DATE OF BIRTH YYYY-MM-DD	<b>63</b>
REGISTER SOMEONE ELSE	EMAIL	
Select an existing Profile	• LAST NAME	
Vho is this membership for?	FIRST NAME	

\*If you want to register more than one person, please note that you will need to register one person at a time. Note: only one payment will be required. Make sure to "Submit & Complete" from the cart every 20 to 30 registrants to avoid cart loading issues.

## **REGISTRANT OPTIONS**

You Are Registering	[edit]	Address	[edi
Official Test		House of Sport RA Centre 24	51 Riverside Dr.
January 1 1983 test@wrestling.ca		Ottawa, K1H 7X7 Ontario, Canada	
		Unitario, Caridda	
Member Address		1112223333	ADD ADDRESS
Member Address Select an address		•	
Member Address			
Member Address Select an address		•	ADD ADDRESS

On this page, enter or edit registrant address information. Click "Save & Continue".

On this page, you can choose the option(s) for which you want to register. Then click "Next".

Wrestling Canada Lutte Participant - Please Cheo	ck All That Apply
Athlete / Training Partner	LEARN MORE
Coach Competition-Introduction	LEARN MORE
Coach Competition-Development	LEARN MORE
Official / Referee	LEARN MORE
Team Medical	LEARN MORE
Team Leader	LEARN MORE
WCL Staff	LEARN MORE
Volunteer	LEARN MORE
WCL Board of Directors	LEARN MORE
WCL Committee Member	LEARN MORE

Please note that you can select multiple roles.

/restling Canada Lutte Participant - Please Chee	ck All That Apply
Athlete / Training Partner	LEARN MORE
Coach Competition-Introduction	LEARN MORE
Coach Competition-Development	LEARN MORE
Official / Referee	LEARN MORE
Team Medical	LEARN MORE
Team Leader	LEARN MORE
WCL Staff	LEARN MORE
Volunteer	LEARN MORE
WCL Board of Directors	LEARN MORE
WCL Committee Member	LEARN MORE

## **PROFILE PHOTO**

Please upload a profile photo, noting the requirements in the "Before You Get Started" section of this use guide.

Official Test NPROG	RESS	Remove Application
oload Photo *		
	Drag file here	
$\hat{(\uparrow)}$	or	
<u> </u>	(Maximum size 20MB)	

Once the photo has been uploaded or selected, please click "Next".

	⊙ Remove Application
pload Photo *	
=:elected image	

If you need to edit or replace your photo, either drag or browse for a new file. Or simply select "Choose Existing Photo" and then click "Next".

Upload Photo *		
C	Drag file here	
(^	or browse	
	(Maximum size 20MB)	
r Choose Existin	ng Photo	
🕜 Choose Existin	ng Photo	
The Choose Existin	ng Photo	

## SUPPLEMENTARY INFORMATION FOR REGISTRANT

On this page, please enter or edit the various requested information. *NOTE: some information will only be applicable to certain roles.* 

Complete emergency contact information.

Emergency Contact Information		
Emergency Contact Name *	ENTER TEXT	
Emergency Contact Phone (xxx-xxx-xxxx) *	ENTER TEXT	
Emergency Contact Relationship *	ENTER TEXT	

Please upload your Vulnerable Sector Check (if applicable). If you do not have a VSC or are waiting for the results, please upload a placeholder document indicating that you are waiting for a result.

Vulnerable Sector Check		
Please upload your Vulnerable Sector Check (VSC) *	$(\uparrow)$	Drag file here or
	(Maximum 1.5MB)	browse

Please upload your E-PIC criminal check (if applicable). If you do not currently have one and wish to purchase one directly through the registration system, please upload a blank document when requested during the registration process. The cost of the E-PIC will be added to the shopping cart and the E-PIC processed after completion of payment. **\*\*Please be sure to use your legal name when creating your profile, as the E-PIC will be using the information in your profile to do the criminal check.** 



#### Please complete the self-identification questions (OPTIONAL).

 Please share with us the following demographic information if you are comfortable. The information you provide will assist WCL in meeting our commitment to equity, diversity, and inclusion. This information increases WCL's capacity to monitor progress on increasing EDI in programs and services, to recognize and remove barriers, and to design new measures to achieve greater EDI in our community.

 Gender Identity
 ---- Select an option --- 

 Self-Identification - Please Check All That Apply
 Disability

Person of colour New Canadian Francophone LGBTQIA2S+ Prefer not to say None of the above

Please select your affiliated PTSO (Provincial / Territorial Sport Organization), followed by your Club Affiliation. If you are not affiliated with a club, please select "Unaffiliated (no club attachment)".

Club Affiliation		
Please select your PTSO *	Alberta -	
Alberta - Select Club *	Select an option •	

Please enter your NCCP number. If you have an NCCP number, but it is unknown, please use 000. If you do not have an NCCP number, you can create at the following link: <u>https://thelocker.coach.ca/account/login?ReturnUrl=%2faccount%2fdetail%2f6243674</u>.

NCCP Information - Your NCCP number is linked to your NCCP Locker Profile (unique for each individual), where your safe sport and coach education training and certification information is maintained. To find your NCCP number or create one, please click on the following link: https://thelocker.coach.ca/account/login?mode=login		
NCCP Number *	ENTER TEXT	

Please select your citizenship status from the drop-down menu. Please upload your photo identification, noting acceptable documents. Please refer to the "Before You Get Started" section of this user guide.

Citizenship Status *	Select an option	
Upload proof of citizenship & age. Accepted documents * include: passport (please include photo & signature page); OR permanent resident card OR certificate of Indian status; OR birth certificate AND government issued photo	(Maximum 1.5MB)	Drag file here or browse
ID. If you selected other, please upload: proof of refugee status; OR international study permit AND foreign passport (please include photo & signature page).	L	
If you submitted a passport, please indicate the passport expiry date	YYYY-MM-DD YYYY-MM	-DD

Please upload a copy of the certificate of completion of the Respect Group Program e-training (if applicable). If you have not yet completed the module, please upload a placeholder document.

Respect Group Program Information		
Please upload proof of completion of your Respect Group *	Ê	Drag file here or
	(Maximum 1.5MB)	browse

Please upload a copy of the certificate of completion of the Governance Essentials e-training (if applicable). If you have not yet completed the module, please upload a placeholder document.

Please upload proof of completion of your Governance * Essentials training		Drag file here or
	(Maximum 1.5MB)	browse

#### Please complete safe sport disclosure (if applicable).

Safe Sport Screen Disclosure - Link to download Sc	reening Disclosure Form if	needed
Have you been convicted of a crime? *	No	
Have you ever been disciplined or sanctioned by a sport governing body or by an independent body (e.g., private tribunal, government agency, etc.) or dismissed from a coaching or volunteer position? *	No	
Are criminal charges or any other sanctions, including those from a sport body, private tribunal or government agency,	No	

If you responded YES to any question, please complete and upload a Screening Disclosure Form (<u>https://wrestling.ca/wp-content/uploads/2022/03/Safe-Sport-Screening-Disclosure-Form.pdf</u>).

Have you been convicted of a crime? *	No
Have you ever been disciplined or sanctioned by a sport governing body or by an independent body (e.g., private tribunal, government agency, etc.) or dismissed from a coaching or volunteer position? *	Yes
Are criminal charges or any other sanctions, including those from a sport body, private tribunal or government agency, currently pending or threatened against you? *	Select an option
Please upload a completed Screening Disclosure Form *	(Maximum 1.5MB) Drag file here or

Click Next once all information has been completed.

BACK	CLOSE & EXIT	NEXT

#### **REVIEW PAGE**

On this page, please review and confirm all information you have entered. **NOTE: you will be unable to make any more changes past this page.** If you made an error, simply press the "[edit]" button to adjust your selection.

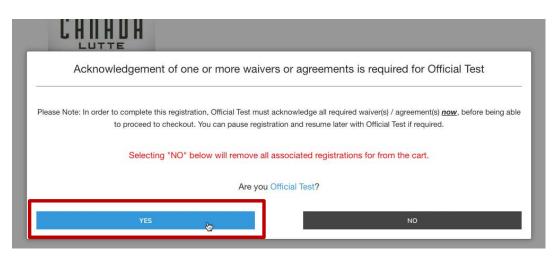
Official Test		⊗ Remove Application
Please review carefully,	Membership Summ , as you won't be abl	anges past this page.

Then click "Complete & Proceed to Cart". Or click "Complete and Add Another Membership" if you are registering multiple individuals.

₩ВАСК	CLOSE & EXIT	COMPLETE AND ADD ANOTHER MEMBERSHIP	COMPLETE AND PROCEED TO CART
			1

#### WAIVERS AND AGREEMENTS

To complete registration, several waivers and agreements need to be completed before proceeding to the checkout. Please confirm your identity and click "Yes" to proceed.



NOTE: if you are registering for someone else (or if you are not the guardian), you will need to enter their information and a valid email address. The completion of waivers and agreements is required as part of the registration process.

What is your first name?		
Frist		
What is your last name?		
Last		
What is your relationship with TESTO?		
Parent		
What is your email address?		
email@email.com		
ernail@ernail.com	CONTINUE	

Please review the waiver / agreement. Please enter the legal name of the participant or guardian where indicated. Click "I agree to the above" to proceed. NOTE: If you do not agree to the waiver / agreement, you will be unable to complete registration.

Official Test 🛛 🕹		
I agree to the above	his Teld is required	Close and exit

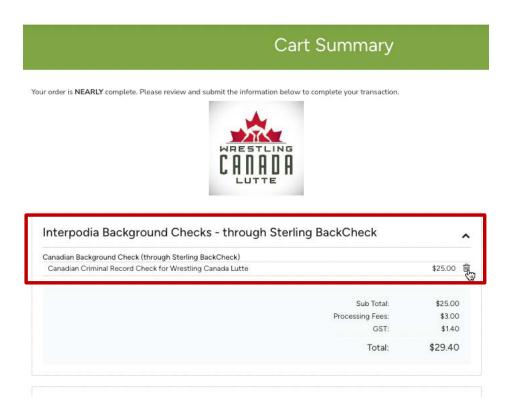
#### Please click checkbox(es) where indicated.

	any notes, records or documents prepared by the SDRCC or the Office of the Sport Integrity Commissioner in the sedings arising from the administration and enforcement of the UCCMS, regardless of their form or medium.
ourse of proc	realings ansing nom the administration and emorement of the OCCMS, regardless of their form of medium.
.4. If I have ar	y questions regarding the collection, use or disclosure of my information as described herein, I (my child) can contact
he Office of th	e Sport Integrity Commissioner at info@osic-bcis.ca.
.5. I (on my be	half and that of my child) understand and agree the terms set out herein and I (on my behalf and that of my child)
nave had the d	pportunity to seek independent legal advice before executing this agreement. I (on my behalf and that of my child).
S	
reely consent	to the terms set out herein.
	to the terms set out herein. this Universal Code of Conduct to Prevent and Address Maltreatment in Sport Consent
, ,	
, ,	
✓ I agree to	
VCL Policies	this Universal Code of Conduct to Prevent and Address Maltreatment in Sport Consent
VCL Policies	this Universal Code of Conduct to Prevent and Address Maltreatment in Sport Consent
VCL Policies As a registeree Procedures, in	this Universal Code of Conduct to Prevent and Address Maltreatment in Sport Consent & Procedures I participant of WCL, I acknowledge that I have read and understand and agree to abide by WCL's Policies and

## SHOPPING CART SUMMARY

You are now at the final step of the registration.

# NOTE: If you've already provided a copy of your criminal check or already have one in your profile, please REMOVE this fee from the cart.





Edit billing address, if necessary. Complete payment information, if applicable.

Billing Address	I		
House of Sport RA Centre 2451 Riverside Dr. ,			
Ottawa,			
Ontario, K1H 7X7,			
Canada			
1112223333			
Credit Card Information			
and NUMBER			
1234 1234 1234 1234			
ARD HOLDER NAME	EXPIRY DATE	cvc	
	MM/ YY	CVC	ଟ

If payment is not applicable, you will see an orange message box indicating such.

Wrestling Canada Lutte 2023 Official Test - Official / Referee		I
	Total:	\$0.00
BILLING & PAYMENT		

If you have a promotion or coupon code, please enter the code and click "Apply".

Order Summary	`च Clear Ca
Wrestling Canada Lutte	
\$0.00	
Promotion / Ocupon Bodo	
enter code here	APPLY

Click "Submit & Complete" to finalize your registration.

Order Summary	/		🖢 Clear Ca
Wrestling Canada Lutte \$0.00			
Promotion / Coupon Co	ode		APPLY
enter code here			1010 51

## **COMPLETION OF REGISTRATION**

Upon completion of registration you will see a "Transaction Successful" message that will include a detailed summary of your registration and purchases. You will receive a confirmation email as well as the receipt.

Transaction	Successful		
			Order Summar
CANADA LUTTE			Wrestling Canada Lutt \$0.00
Wrestling Canada Lutte		^	
Checkout Date October 17 2023 Wrestling Canada Lutte 2023			
Official Test - Official / Referee			
	Total: \$0.0	00	

# **HOW TO ACCESS MY MEMBERSHIP & CHECK MY STATUS**

Once you've purchased your membership online (or if your membership has been created on the system for you), you can access all the details information from your account.

Once logged in, you will access your member's account home page, from there you can access your list of memberships and past transactions from either:

menu on the left side

Memberships, Licences &

Home

- The Membership, Licences & Certification The 'Member name's Membership & Licences" widget on the Home Page
  - Your name (on the top right corner from a computer, on the top left from a tablet or phone), and go to the "My memberships" menu

Certifications	menu	
Transaction History	FIND TOOLS 🔀 🛓 TAMARA	
My Payment Groups	MY PROFILE	
User Account Settings	ET TRANSACTION HISTORY	
My Profile	MEMBERSHIPS, LICENCES & CERTIFICATIONS	
Dashboard	PAYMENT GROUPS	
Logout	LOGOUT	

Your memberships are grouped by profile. Find the profile (person) who's membership you want to view and select it from the drop-down menu.

Manage memberships, licences and certifications for:	1
Name	~
	XXX NO.

Select the "+" to see the list of memberships owned by a person:

test - Memberships & Licences <sup>1</sup>	$(\div)$

Select the ">" to view the membership:

test - Memberships & Licences	Θ
Wrestling Canada Lutte 2023 (PENDING REQUIREMENTS) Action Needed >	
Athlete   Purchased on: January 25, 2023	>

You'll have access to all the details of your membership including (where relevant):

- your signed waivers/agreements
- your address for the membership
- which membership types you own

If there are any outstanding items, please click on the "Action Needed" button to review.

test - Memberships & Licences <sup>0</sup>	Θ
Wrestling Canada Lutte 2023 (PENDING REQUIREMENTS) Action Needed >	
Athlete   Purchased on: January 25, 2023	>

Missing requirements will be listed. Click on the "How to Complete" button to review.

Missing requirements		×
Requirements - Wrestling Canada Lutte :: Athlete	Status	
Safe Sport Training (expiry after 2023-12-31)	INCOMPLETE	How To Complete
Proof of Citizenship Approved	INCOMPLETE	How To Complete
WCL Good Standing Approved	INCOMPLETE	How To Complete
PTSO Good Standing Approved	INCOMPLETE	How To Complete

# FREQUENTLY ASKED QUESTIONS

Purchasing & completing a Sterling Background Check https://support.interpodia.com/knowledge/purchasing-a-sterling-background-check

How to download your Background Check https://support.interpodia.com/knowledge/how-to-download-your-background-check

What to do if I get an error when I apply my coupon <u>https://support.interpodia.com/knowledge/i-get-an-error-when-i-apply-my-coupon</u>

How to reset / update my password https://support.interpodia.com/knowledge/how-do-i-reset-my-forgotten-password

Processing membership – How to sign your incomplete agreements, waivers <u>https://support.interpodia.com/knowledge/processing-membership-how-to-sign-your-incomplete-agreements-waiver-policy</u>

How can I update the information I entered during event registration <u>https://support.interpodia.com/knowledge/how-to-update-registration-information</u>

How to access my profile and manage my membership / certifications <a href="https://support.interpodia.com/knowledge/access-my-memberships-information">https://support.interpodia.com/knowledge/access-my-memberships-information</a>

How to upload a picture / photo for a membership <u>https://support.interpodia.com/knowledge/uploading-a-picture-for-a-membership</u>

How to resend a registration confirmation email https://support.interpodia.com/knowledge/how-to-re-send-a-confirmation-email

Where to find my orders receipt <u>https://support.interpodia.com/knowledge/where-to-find-my-orders-re</u>

How do I view my orders https://support.interpodia.com/knowledge/how-do-i-view-my-orders

How to update my contact address & phone number <u>https://support.interpodia.com/knowledge/how-to-update-my-profile</u>

How to register someone from your user account who already has their own profile under their own user account

https://support.interpodia.com/knowledge/how-to-register-someone-from-your-user-accountwho-already-have-their-own-profile-under-their-own-user-account How to clear your browser cache https://support.interpodia.com/knowledge/how-to-clear-your-browser-cache

How to find and register for an event

https://support.interpodia.com/knowledge/registering-for-an-event